

CAMPING LA SARDANE

SWIMMING POOL HOUSE RULES

In effect from 1 October 2026 — applicable to stays taken from that date onward.

Access to the swimming pool is **free of charge and strictly reserved for campsite guests**, who must comply with these house rules as well as the general House Rules of Camping La Sardane.

1 MAXIMUM CAPACITY

The maximum capacity of the swimming pool is **880 people**.

 In the event of high attendance, access to the pool may be **temporarily suspended** by campsite staff in order to ensure everyone's safety.

2 OPENING HOURS

The pool is open during the campsite's opening period.

High season hours:

- Semi-Olympic pool: 9am–12:30pm and 1:30pm–7:30pm
- The 9am–10am slot on the semi-Olympic pool is reserved exclusively for swimming: it does not allow access to the pool area in order to reserve, occupy or claim sun loungers and deckchairs.
- All other pools: 10am–12:30pm and 1:30pm–7:30pm

Low season hours:

- Entire pool area: 10am–12:30pm and 1:30pm–7pm

Management reserves the right to **change opening hours or close the pool**, particularly for technical, hygiene or safety reasons (see Article 11a of the General Terms and Conditions of Sale).

3 SWIMWEAR AND CONDUCT

Swimwear is compulsory. For hygiene reasons, it must be tight-fitting and close to the body, made of synthetic material intended solely for swimming, and must not have been worn outside the pool area.

Only the following are permitted: a one-piece swimsuit, a full bikini (top and bottom), a tight-fitting swim shorty (short, close-fitting leg — not loose board shorts or Bermuda shorts), swim briefs, or a tight-fitting swim boxer/jammer (close-fitting — not loose board shorts or Bermuda shorts). No other type of swimwear is permitted, of any kind. This rule applies to all users, without exception.

Users must remain properly and decently dressed at all times.

 Any act or behaviour liable to offend decency or public morals, disturb the peace of bathers, disrupt good order, or affect the cleanliness of the facility is **strictly forbidden** and will be sanctioned by **immediate removal** from the pool.

It is forbidden to operate radios, recorders or music players, and to take photographs or videos without the consent of the people concerned.

4 HYGIENE

- Animals are **strictly forbidden** within the pool area.
- Showering and passing through the foot baths are **compulsory** when entering and leaving the pool.
- Pushchairs/strollers are tolerated within the pool area provided they have passed through the foot bath. Lifeguards reserve the right to request their removal at any time, particularly in the event of overcrowding or for reasons of hygiene, safety or circulation.
- Entry while wearing shoes is forbidden; shoes must be left in the lockers provided at the entrance or placed under your sun lounger.
- Access to the pools is forbidden to persons suffering from conditions whose outward effects could cause discomfort or contagion to others, as well as to persons in an evidently unclean state.
- Only young children who are **toilet-trained** or wearing specific swim nappies are permitted to bathe.
- Every bather is responsible for maintaining order and cleanliness within the pool area, particularly in the changing rooms and toilets.

 **It is strictly forbidden to eat, drink, smoke, vape, spit or litter** within the pool area; bins are provided for this purpose.

5 MINORS, RESPONSIBILITY AND SUPERVISION

Under these rules, a "**responsible adult**" is defined as any person of legal age (18 years or over) who provides continuous physical presence alongside the minor in their care.

Supervision of children's safety is **exclusively** the responsibility of their parents or the accompanying responsible adult, who must remain permanently and continuously present alongside them at the poolside. **Lifeguards do not provide this supervision: their role is limited to enforcing these rules and intervening in the event of non-compliance or obvious danger.**

 **Access to the pool is permitted for children under 13 only if they are accompanied by a responsible adult**, present at all times immediately alongside them at the poolside for the entire duration of their presence. A child under 13 left at the poolside without the accompanying adult remaining physically present is **not considered to be accompanied** within the meaning of these rules.

Any child under 13 found unaccompanied will be taken to reception, where staff will attempt to reach their legal guardian by telephone. **If the guardian is off-site or remains unreachable for more than 30 minutes, the campsite will be obliged to contact the police**, in order to ensure the child's safety.

Minors aged 13 and over are not required to be physically accompanied to access the pool, provided their legal guardian remains present within the campsite grounds.

Any person **who cannot swim**, regardless of age, must be **supervised at all times** by the accompanying adult and must **wear safety armbands**.

Management declines all liability in the event of an accident, except where its fault has been proven.

6 SAFETY

For their own safety, users are asked to comply with these rules.

For the purposes of these rules, "poolside areas" refers to the surfaces surrounding the pools within the pool area.

It is forbidden to:

- disturb other users with loud, dangerous or improper games or behaviour;
- push or throw into the water people standing on the poolside areas;
- run, shout, jump, dive or splash water;
- simulate drowning;
- play with a ball on the poolside areas or in the water;
- enter areas marked as off-limits by signs or notices;
- bathe with sun oil on the body;
- climb over fences, rocks, bridges or dividers of any kind.

⚠ The semi-Olympic pool is a calm, relaxation pool reserved for swimming. Loud games, splashing and **any horseplay are strictly forbidden there**, in order to preserve the peace and quiet of bathers. It is **strictly forbidden to jump or dive into it, including from the diving boards, outside the dedicated time slot below.**

Lifeguards **may, at any time, ask a bather to leave the pool** in the event of failure to comply with this quiet rule.

In high season, a **time slot reserved for use of the diving boards is scheduled from 9am to 10am.**

Outside this time slot, and in **low season**, use of the diving boards remains at the discretion of **lifeguard staff**, who may permit or prohibit it at any time **depending on how crowded the pool is.**

⚠ Safety armbands are permitted and recommended for any child who cannot swim, in accordance with Article 5 of these rules. Other floating devices, rings and flotation equipment not intended for this purpose remain forbidden, except with express authorisation from lifeguard staff.

⚠ It is strictly forbidden to jostle, harass or throw lifeguards into the water while they are carrying out their duties. Any breach of this rule will result in **immediate exclusion from the pool**, which may extend to **exclusion from the campsite, without refund, in the event of a repeat offence** (see Article 14 — Sanctions — of the House Rules).

7 RESPECT FOR THE FACILITIES

It is forbidden to damage the amenities and facilities. **Any damage will be repaired at the offender's expense**, under the conditions set out in Article 17 of the General Terms and Conditions of Sale.

8 SANCTIONS

Any breach of these provisions may result in **immediate exclusion** from the pool by staff and, depending on the severity or repeated nature of the breach, the application of the sanctions set out in Article 14 (Sanctions) of the Camping La Sardane House Rules, **which may extend to expulsion from the campsite without refund.**

9 LOST PROPERTY

The campsite is not insured against the loss or theft of jewellery, valuables or cash, for which users remain solely responsible. Users are advised to **bring no valuables** to the pool. Lost property must be handed in at campsite reception, where it can also be claimed.

10 CLOSING

Closure of the pool is **announced 30 minutes before** the actual closing time.

Water features, the slide and other equipment may be switched off at this point.